

FOR IMMEDIATE RELEASE: July 25, 2022

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B-roll available [here](#). Additional b-roll can be scheduled, interviews can be arranged.

PNM employee jumps into action to help car crash victims

PNM field employee renders aid to pregnant passenger after vehicle crashes into tree at a high rate of speed

(Albuquerque, N.M.) – Recently, Estela Montes, a PNM employee, was working in the field at a residential property near San Mateo Boulevard SE and Gibson Boulevard SE when she witnessed a vehicle suddenly drive onto the sidewalk and slam into a nearby tree at a high rate of speed. The PNM field employee jumped into action, blocking traffic, and rendered aid to a pregnant passenger until first responders arrived.

Tuesday, July 12, was a typical afternoon for PNM employee, Estela Montes. While working out in the field, she hopped into her PNM truck at the corner of San Mateo and Gibson and started heading to her next stop when suddenly, she saw a vehicle traveling at a high rate of speed drive onto the sidewalk and hit a tree. Immediately, Ms. Montes blocked traffic with her PNM truck and turned on her roof's warning lights, and upon hearing screams of pain, she ran to the victim on passenger's side of the vehicle while two other Good Samaritans ran to the victims on the other side of the vehicle.



PNM field employee, Estela Montes, jumps into action to help car crash victims

“I couldn’t believe what I had witnessed and just knew I needed to help,” said PNM field employee, Estela Montes. “I don’t know if I was acting on instinct or adrenaline, but I immediately called 911 and the female passenger I was tending to was bleeding a lot, screaming, and begged me to relieve the pressure around her stomach from the seatbelt because she was pregnant.”

Ms. Montes explained the scene as chaotic, dust everywhere, airbags deployed, and a lot of blood loss from the victims. She immediately yelled at a nearby resident that had come outside to bring her something to cut off a seatbelt to release the pressure around the pregnant victim's stomach. She applied pressure to her bleeding wounds, sat with her, reassuring the victim that she would stay with her until first responders arrived.

"I am extremely proud of Estela," said Pat Vincent-Collawn, Chairman and CEO for PNM. "She demonstrated our company's values of taking care of the very people we serve in a time when she was needed the most."

While the PNM field employee does not know the official cause of the incident or the extent of the injuries of the victims that day, she said she was thankful to be in the right place at the right time and to lend a hand in such a traumatic experience.

About PNM

With headquarters in Albuquerque, PNM is the largest electricity provider in New Mexico, serving more than 530,000 customers in dozens of communities across the state. PNM strives to create enduring value for customers, communities and shareholders built on a foundation of Environmental, Social and Governance Principles. At the core of our business, we are focused on our vision of creating a clean and bright energy future, our purpose of working together with our customers and community to serve their energy needs, and our values of safety, caring, and integrity. PNM is a subsidiary of PNM Resources, an energy holding company also headquartered in Albuquerque. Visit PNM.com for more information.

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