

PUBLIC SERVICE COMPANY OF NEW MEXICO

15th REVISED SAMPLE FORM NO. 67
CANCELLING 14th REVISED SAMPLE FORM NO. 67

15-DAY DISCONNECT NOTICE FOR SERVICES

Numerous Changes (X)

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15-Day Disconnect Notice for Services.

X

EFFECTIVE

January 15, 2021
Replaced by NMPRC
By: Operation of Law

Advice Notice No. 571

/s/ Mark Fenton
Mark Fenton
Executive Director, PNM Regulatory Policy & Case Mgt.
GCG#527001



YOUR NAME
123 ANY STREET
ANYTOWN, NM 11111-1111

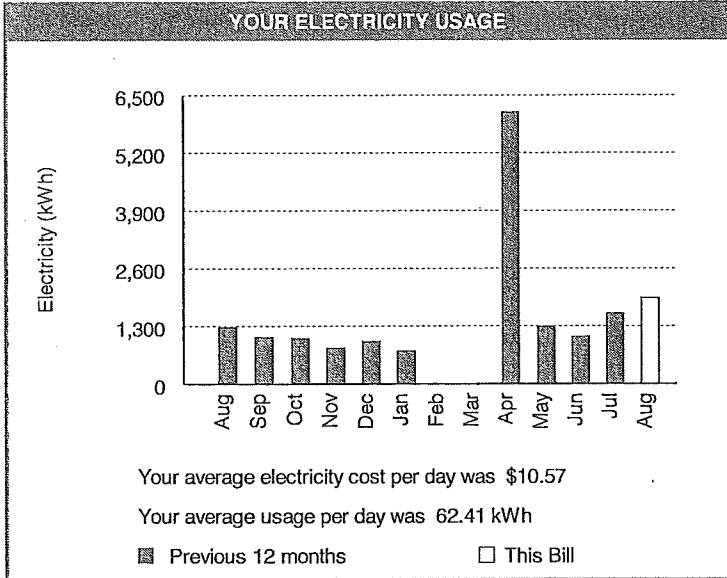
P: 4476 - 100100

DUE DATE	AMOUNT DUE
DISCONNECT	\$1,539.68
ACCOUNT NUMBER	
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Service Address: YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

Bill Issued: 07/18/2020

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HOW TO REACH US

Online: PNM.com
Phone: 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM
Payment: 1-844-PNM-PYMT (1-844-766-7968), 24/7

YOUR TOTAL CHARGES

Amount Of Your Last Bill	\$1,497.54
Payments Received (Thank You)	-\$300.00
Balance Before Current Bill	\$1,197.54
Your Current Electricity Charges	\$334.95
Other Charges and Credits	\$7.19
Total Amount Due	\$1,539.68

DISCONNECT NOTICE
AVISO DE DESCONEXIÓN
 See Message Center on page 2 for important information.
 Vea la página 2 para obtener información importante.

TO AVOID A DISCONNECT, PNM MUST RECEIVE \$1,197.54 NO LATER THAN AUG. 27, 2019
PNM MUST RECEIVE YOUR CURRENT CHARGES, \$334.95 NO LATER THAN SEP. 04, 2019

Please return this portion with payment

Service Address: YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

DUE DATE	AMOUNT DUE
DISCONNECT	\$1,539.68
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

PNM
 PO Box 27900
 Albuquerque, NM 87125-7900

TOTAL ENCLOSED \$ _____

TO AVOID A DISCONNECT, PNM MUST RECEIVE \$1,197.54 NO LATER THAN AUG. 27, 2019
PNM MUST RECEIVE YOUR CURRENT CHARGES, \$334.95 NO LATER THAN SEP. 04, 2019



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YOUR CURRENT ELECTRICITY CITY CHARGES

Meter Read	Meter Read Date	Days Billed	Meter Present	0594146 Previous	Meter Constant	Total kWh	Rate
Actual	08/12/2019	31	42690	- 40755	X 1.000	= 1935.000	1A
Electricity You Used			Block 1		450.000 kWh@	\$ 0.0779432	\$35.07
			Block 2		450.000 kWh@	\$ 0.1240339	\$55.82
			Block 3		1,035.000 kWh@	\$ 0.1495326	\$154.77
Fuel Cost Adjustment:							
Non-Renewable: 86.7% of kWh					1,677.645 kWh@	\$ 0.0153596	\$25.77
Renewable: 13.3% of kWh					257.355 kWh@	\$ 0.0000000	\$0.00
Renewable Energy Rider					1,935.000 kWh@	\$ 0.0066138	\$12.80
Customer Charge							\$7.11
Cost-Effective Energy Saving Prog.			3.234%				\$9.42
City/County Franchise Fee			3.000%				\$9.02
Gross Receipts Tax							
State			5.1250%				\$15.88
County			0.9375%				\$2.90
City			2.0625%				\$6.39

Current Electricity Charges \$334.95

OTHER CHARGES AND CREDITS

Late Payment Charge	\$7.19
Other Charges and Credits	\$7.19

DUE DATE AMOUNT DUE

DISCONNECT \$1,539.68

ACCOUNT NUMBER

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Service Address: YOUR NAME
123 ANY STREET
ANYTOWN, NM 11111-1111

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MESSAGE CENTER

***** 15-Day DISCONNECT Notice for Services *****
To avoid disconnection we must receive your past due balance of \$1,197.54 no later than Aug. 27, 2019, or payment arrangements must be made. See the enclosed notice for more information. If the past due balance on your account has been paid, please disregard this notice.

***** Aviso de desconexión de servicios en 15 Días *****
Para evitar desconexión, debemos recibir la cantidad atrasada de \$1,197.54 para el Aug. 27, 2019, o debe hacer arreglos de pago. Lea la nota incluida para más información. Si usted ya pago el saldo atrasado de su cuenta, por favor ignore este aviso.

Winter Shut-off Protection
Protection from winter shut-off begins November 15, 2019. To avoid potential disconnection of services please contact the human services department at 800-283-4465, or the appropriate tribal or pueblo entity for eligibility information for low income heating energy assistance program (LIHEAP). Your service will not be disconnected from November 15, 2019, through March 15, 2020, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2019. Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at (888) 427-5772, who will contact the appropriate tribal or pueblo official for assistance. Para información en español llame 1-888-342-5766, pnm.com/web/espanol/es-shut-off-protection

WAYS TO PAY YOUR BILL

-  **Free Paperless Bill:** Save paper & reduce clutter. Sign up at PNM.com/paperless. Then you can choose how you would like to pay.
 -  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at PNM.com/pay.
 -  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at PNM.com/pay.
 -  **Online Banking:** pay your PNM bill online at your bank's website. Visit your bank website for more information.
 -  **Pay in person:** Visit dozens of participating Western Union offices. See PNM.com/wu for current locations. \$1.00 fee applies.
 -  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online at PNM.com/pay or by calling 1-844-PNM-PYMT (844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.
- Visit PNM.com/paybill for more information on these and other bill options available to you.**

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.