

**PUBLIC SERVICE COMPANY OF NEW MEXICO**

5<sup>th</sup> REVISED SAMPLE FROM NO. 84  
CANCELING 4<sup>th</sup> REVISED SAMPLE FORM NO. 84

PAST DUE REMINDER NOTICE

Numerous Changes (X)

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Past Due Reminder Notice.

X

Advice Notice No. 571

**EFFECTIVE**

January 15, 2021  
Replaced by NMPRC  
By: Operation of Law

/s/ Mark Fenton  
Mark Fenton  
Executive Director, PNM Regulatory Policy & Case Mgt.  
GCG#527001



**YOUR NAME**  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

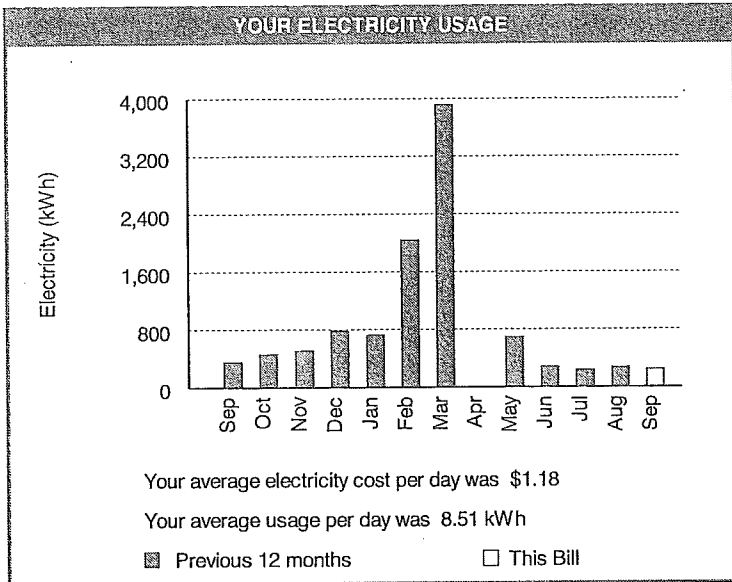
P: 4476 - 100100

DUE DATE	AMOUNT DUE
09/24/2019	\$280.04
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Service Address: YOUR NAME  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

Bill Issued: 07/18/2020

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**HOW TO REACH US**

**Online:** PNM.com  
**Phone:** 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM  
**Payment:** 1-844-PNM-PYMT (1-844-766-7968), 24/7

**YOUR TOTAL CHARGES**

Amount Of Your Last Bill	\$22.21
Payments Received (Thank You)	\$0.00
Balance Before Current Bill	\$22.21
Your Current Electricity Charges	257.69
Your Current Electricity Charges	\$0.14
<b>Total Amount Due</b>	<b>\$280.04</b>

**PAST DUE REMINDER**

See page 2 for important information.

Please return this portion with payment

Service Address: YOUR NAME  
 123 ANY STREET  
 ANYTOWN, NM 11111-1111

**PNM**  
 PO Box 27900  
 Albuquerque, NM 87125-7900

DUE DATE	AMOUNT DUE
09/24/2019	\$280.04
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Your donation to the PNM Good Neighbor Fund provides assistance to those in need. PNM shareholders match your donation: \$ \_\_\_\_\_

**TOTAL ENCLOSED \$** \_\_\_\_\_

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0405 P13

0 0 1154069570387868 9 00000005687 9 8



**YOUR CURRENT ELECTRICITY CHARGES**

Meter Read	Meter Read Date	Days Billed	Meter 0774844 Present	Meter 0774844 Previous	Meter Constant	Total kWh	Rate
Actual	06/17/2019	31	32000	- 30379	X 1.000	= 1621.000	1A
Electricity You Used			Block 1 17 Days			246.777 kWh@ \$ 0.0745684	\$18.40
			Block 2 17 Days			246.777 kWh@ \$ 0.1220876	\$30.13
			Block 3 17 Days			395.387 kWh@ \$ 0.1408635	\$55.70
Electricity You Used			Block 1 14 Days			203.226 kWh@ \$ 0.0745684	\$15.15
			Block 2 14 Days			203.226 kWh@ \$ 0.0993966	\$20.20
			Block 3 14 Days			203.226 kWh@ \$ 0.1093952	\$35.62
<b>Fuel Cost Adjustment:</b>							
Non-Renewable: 86.7% of kWh					1,405.407 kWh@ \$ 0.0280015		\$39.35
Renewable: 13.3% of kWh					215.593 kWh@ \$ 0.0000000		\$0.00
Renewable Energy Rider					1,621.000 kWh@ 0.0048409		\$7.85
Customer Charge							\$13.14
Cost-Effective Energy Saving Prog.			2.967%				\$6.95
Gross Receipts Tax							
State			5.1250%				\$12.45
County			1.1250%				\$2.73
<b>Current Electricity Charges</b>							<b>\$257.69</b>

**OTHER CHARGES AND CREDITS**

Late Payment Charge	\$0.14
<b>Other Charges and Credits</b>	<b>\$0.14</b>

**DUPLICATE DATE      AMOUNT DUE**

09/24/2019	\$280.84
<b>ACCOUNT NUMBER</b>	
000000000 - 0000000 - 0	

**Service Address:** YOUR NAME  
123 ANY STREET  
ANYTOWN, NM 11111-1111







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**MESSAGE CENTER**

**PAST DUE REMINDER**  
Our records indicate that there is an amount that is past due on your account. The past due amount has been added to the total that is currently owed on your account. Please pay in the total amount shown on your bill so that your account will be current. If your payment has been made, please disregard this notice. If you have any questions, please call 1-866-DIAL-PNM (888-342-5766). For ways to pay your bill, see the back of the payment stub below.

The final bill amount has been transferred to your new address.

**WAYS TO PAY YOUR BILL**

-  **Free Paperless Bill:** Save paper & reduce clutter. Sign up at [PNM.com/paperless](http://PNM.com/paperless). Then you can choose how you would like to pay.
  -  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at [PNM.com/pay](http://PNM.com/pay).
  -  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at [PNM.com/pay](http://PNM.com/pay).
  -  **Online Banking:** pay your PNM bill online at your bank's website. Visit your bank website for more information.
  -  **Pay in person:** Visit dozens of participating Western Union offices. See [PNM.com/wu](http://PNM.com/wu) for current locations. \$1.00 fee applies.
  -  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online at [PNM.com/pay](http://PNM.com/pay) or by calling 1-844-PNM-PYMT ( 844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.
- Visit [PNM.com/paybill](http://PNM.com/paybill) for more information on these and other bill options available to you.**

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.