

PUBLIC SERVICE COMPANY OF NEW MEXICO

5th REVISED SAMPLE FROM NO. 90
CANCELING 4th REVISED SAMPLE FORM NO. 90

WINTER MORATORIUM PAYMENT ARRANGEMENT BILL

Numerous Changes (X)

Page 1 of 3

Winter Moratorium Payment Arrangement Bill.

X

EFFECTIVE

January 15, 2021
Replaced by NMPRC
By: Operation of Law

Advice Notice No. 571

/s/ Mark Fenton
Mark Fenton
Executive Director, PNM Regulatory Policy & Case Mgt.
GCG#527001



YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

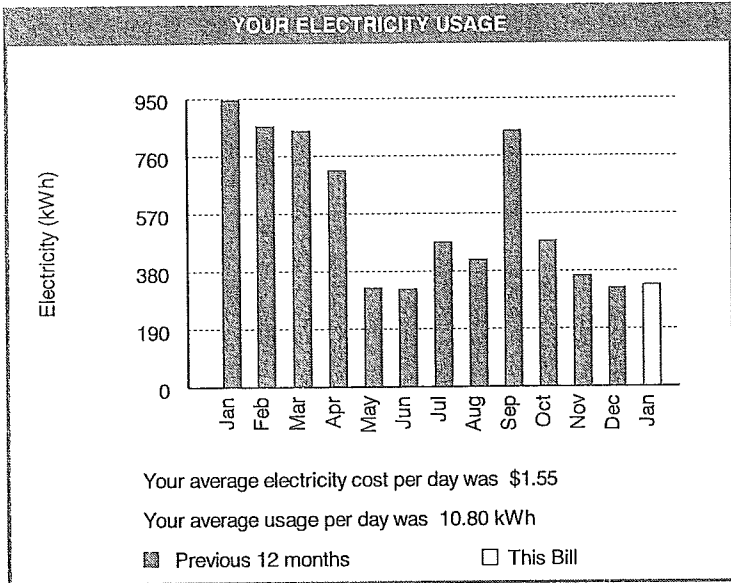
P: 4476 - 100100

DUE DATE	AMOUNT DUE
01/29/2020	\$104.13
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Service Address: YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

Bill Issued: 07/18/2020

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HOW TO REACH US

Online: PNM.com
Phone: 1-888-DIAL-PNM(1-888-342-5766), M-F 7:30AM-6PM
Payment: 1-844-PNM-PYMT (1-844-766-7968), 24/7

YOUR TOTAL CHARGES

Amount Of Your Last Bill	\$276.65
Payments Received (Thank You)	-\$160.00
Balance Before Current Bill	\$116.65
Your Current Electricity Charges	\$48.10
Minimum Amount Due (Payment Arrangement)	\$56.03
Total Amount Due	\$104.13

PAYMENT ARRANGEMENT

See page 2 for detail of current payment arrangement.

Please return this portion with payment

Service Address: YOUR NAME
 123 ANY STREET
 ANYTOWN, NM 11111-1111

PNM
 PO Box 27900
 Albuquerque, NM 87125-7900

DUE DATE	AMOUNT DUE
01/29/2020	\$104.13
ACCOUNT NUMBER	
000000000 - 0000000 - 0	

Your donation to the PNM Good Neighbor Fund provides assistance to those in need.
 PNM shareholders match your donation: \$ _____

TOTAL ENCLOSED \$ _____



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YOUR CURRENT ELECTRICITY CHARGES

Meter Read	Meter Read Date	Days Billed	Meter Present	Meter Previous	Meter Constant	Total kWh	Rate
Actual	01/04/2020	31	50375	- 50040	X 1.000	= 335.000	1A
Electricity You Used		Block 1			335.000 kWh @	\$ 0.0779432	\$26.11
Fuel Cost Adjustment:							
Non-Renewable: 78.4% of kWh				262.640 kWh @	\$ 0.0253571	\$6.66	
Renewable: 21.6% of kWh				72.360 kWh @	\$ 0.0000000	\$0.00	
Renewable Energy Rider				335.000 kWh @	\$ 0.0066138	\$2.22	
Customer Charge						\$7.11	
Cost-Effective Energy Saving Prog.		3.210%				\$1.35	
City/County Franchise Fee		2.500%				\$1.09	
Gross Receipts Tax							
State		5.1250%				\$2.28	
County		1.0625%				\$0.47	
City		1.8125%				\$0.81	

Current Electricity Charges \$48.10

YOUR PAYMENT ARRANGEMENT

Payment Arrangement Amount paid to date (Thank You)	\$4.60
Payment Arrangement Balance Remaining current as of 01/06/2020	\$116.65

Current Payment Arrangement Installment \$56.03

DUE DATE AMOUNT DUE

01/29/2020 **\$104.13**

ACCOUNT NUMBER

000000000 - 0000000 - 0

Service Address: YOUR NAME
123 ANY STREET
ANYTOWN, NM 11111-1111

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MESSAGE CENTER

The average PNM residential customer uses about 600 kWh per month. The more electricity you use each month, the more it costs. Your electricity usage for this billing period means that your electricity is subject to Block 1 (1-450 kWh) rates plus fuel and other fees. For more information regarding Block Rates, refer to the current electricity charges portion of your bill or visit PNM.com/RATES. If you have any questions regarding how your bill is calculated, please contact PNM to speak with a Customer Service Representative at: 888-DIAL-PNM. For tips on how to reduce your energy usage, go to PNM.com/tips.







Notice: You are on a special payment plan and your electric service will not be disconnected through March 15, 2020 if you pay the "Minimum Amount Due" in the Billing Summary section above. If you pay more than the minimum, the extra amount will reduce your next month's Minimum Amount. All outstanding charges become due on March 15, 2020. By paying more than your Minimum Amount, you will reduce the amount you will owe March 15.

Is your account information current? Update any changes to your contact information by calling 888-DIAL-PNM or through your online account at PNM.com.

Now you can text PNM to get an account balance, report an outage and more! Text REG to 78766.

Severe winter storms may cause power outages. Report an outage you are experiencing by calling 888-DIAL-PNM or online at PNM.com/outage.

WAYS TO PAY YOUR BILL

-  **Free Paperless Bill:** Save paper & reduce clutter. Sign up at PNM.com/paperless. Then you can choose how you would like to pay.
 -  **Free Online Click-to-Pay:** Pay from your checking, savings or money market account. Sign up at PNM.com/pay.
 -  **Free Automatic Payment:** Recurring payments from your checking or savings account with a paper bill or an email bill, your choice. Sign up for Automatic Payment at PNM.com/pay.
 -  **Online Banking:** pay your PNM bill online at your bank's website. Visit your bank website for more information.
 -  **Pay in person:** Visit dozens of participating Western Union offices. See PNM.com/wu for current locations. \$1.00 fee applies.
 -  **Pay by Credit, Debit Card or Electronic Check:** Make one-time payments with Visa, MasterCard & Discover online at PNM.com/pay or by calling 1-844-PNM-PYMT (844-766-7968). A \$2.00 processing fee applies. PNM does not receive any portion of this fee.
- Visit PNM.com/paybill for more information on these and other bill options available to you.**

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.