

PUBLIC SERVICE COMPANY OF NEW MEXICO

6TH REVISED SAMPLE FORM NO 84
CANCELLING 5TH REVISED SAMPLE FORM NO 84

PAST DUE REMINDER NOTICE

Numerous Changes (X)

Past Due Reminder Notice

x

EFFECTIVE

March 31, 2025

Replaced by NMPRC

By: Operation of Law

Amended Advice Notice No 624

/s/ Mark Fenton

Mark Fenton

Executive Director, Regulatory Policy & Case Management

GCG#532477



PNM.com
 Make a payment 844-766-7968, 24/7
 Customer service 888-342-5766, M-F 7 30AM-6PM

FORM NO 84

Bill Issued Date	09/18/2022
Amount of Your Last Bill	\$101.00
Payments Received	- \$0.00
Balance Before Current Bill	\$101.00
Current Electricity Charges	\$273.41



Your Account



Account number: 000000000 - 0000000 - 9
Service address: Residential Customer
 123 Service Address
 Albuquerque, NM 87000-0000



Total Amount Due **\$374.41**



Due by **Oct 18, 2022**

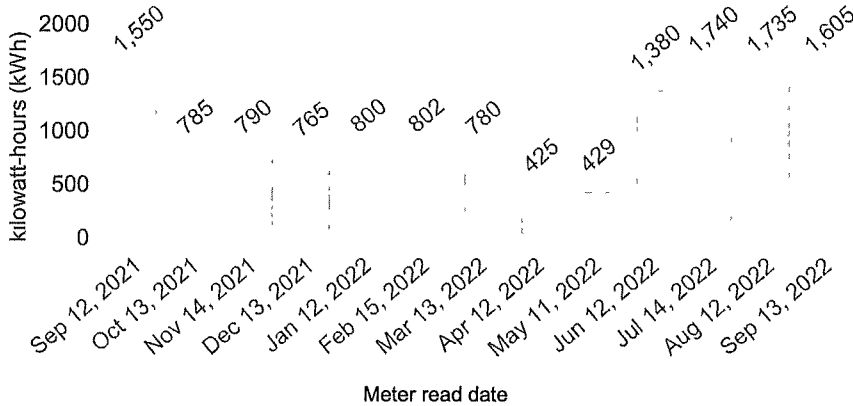
PAST DUE REMINDER

Our records indicate that there is an amount that is past due on your account. The past due amount has been added to the total that is currently owed on your account. Please pay in the total amount shown on your bill so that your account will be current. If your payment has been made, please disregard this notice. If you have any questions, please call 1-888-DIAL-PNM (888-342-5766). For ways to pay your bill, see the back of the payment stub.



Energy Use History

Find out more about meter readings at PNM.com/example



- Current bill
- Previous bill
- Estimated use



Energy Use Snapshot

This bill: Aug 13 - Sep 12 (30 days)

Usage This Bill **1,605 kWh**
 Avg. daily use 53.50 kWh
 Avg. daily cost \$9.11
 Avg. daily temp 81°

Usage Last Year's Bill **1,502 kWh**
 Avg. daily temp 81°



414 Silver Ave SW
 Albuquerque, NM 87102

Your donation to the PNM Good Neighbor Fund (GNF) provides assistance to those in need. PNM shareholders match your donation.

Total Amount Due **\$374.41**
Due by **10/18/2022**

GNF Donation \$ _____
 Total enclosed \$ _____

Residential Customer
 123 Mailing Address
 Albuquerque, NM 87000-0000



PNM
 PO Box 27900
 Albuquerque, NM 87125-7900





Message Center

Placeholder – Message Varies



Billing Details

Breakdown of Current Charges of \$273.41

Base Charges
\$181.44

Fuel Cost
Adjustment
\$41.91

Riders
\$22.81

Taxes
\$19.96

Residential Rate 1A	Use (kWh)	\$ per kWh	Percentage	Amount
Base Charges				
Customer Charge				\$7.11
Use type				
<i>Summer</i>				
Block 1	90.000	x \$0.0779432		\$7.01
Block 2	90.000	x \$0.1240339		\$11.01
Block 3	141.000	x \$0.1495326		\$21.08
Fuel Cost Adjustment				
Non-Renewable 79.7% of kWh	330.755	x \$0.0350096		\$11.58
Renewable 20.3% of kWh	84.245	x \$0.0000000		\$0.00
Riders				
Renewable Energy Rider	1,605.000	x \$0.0084816		\$13.85
Cost-Effective Energy Saving Prog			3.799%	\$8.96
Taxes				
City/County Franchise Fee			3.000%	\$0.00
State			5.125%	\$12.99
County			1.1875%	\$3.01
City			1.5625%	\$3.96
Current Electricity Charges				\$273.41
Past Due Balance				\$107.97
Total Amount Due				\$381.38

Meter Reading Details	
Meter number	0000000
Read date	M/D/Y (XX days billed)
Meter read type	Estimated
Current read	30441
Previous read	- 28836
Meter constant	x 1.000
Total kWh	1,605.000



(Example) In 2021, 20% of the energy PNM supplied was generated by renewable resources, like solar and wind

Ways to Pay Your PNM Bill



Free Paperless Bill Save paper & reduce clutter. Sign up at PNM.com/paperless. Then you can choose how you would like to pay.



Free Online Click-to-Pay Pay from your checking, savings or money market account. Sign up at PNM.com/pay.



Free Automatic Payment Recurring payments from your checking or savings account. Sign up for Automatic Payment at PNM.com/pay.



Online Banking Pay your PNM bill online at your bank's website. Visit your bank website for more information.



Pay in person Visit dozens of participating Western Union offices. \$1.00 fee applies. See PNM.com/wu for current locations.



Pay by Credit, Debit Card or Electronic Check Make one-time payments with Visa, MasterCard & Discover online at PNM.com/pay or by calling 844-766-7968. A \$2.00 processing fee applies. PNM does not receive a portion of this fee.



Scan to pay. Scan the QR code to make a one-time payment.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.

Visit PNM.com/paybill for more information on these and other bill options available to you.