

PUBLIC SERVICE COMPANY OF NEW MEXICO

8TH REVISED SAMPLE FORM NO 82
CANCELLING 7TH REVISED SAMPLE FORM NO 82

15-DAY MORATORIUM DISCONNECT NOTICE

Numerous Changes (X)

15-Day Moratorium Disconnect Notice

x

EFFECTIVE

March 31, 2025

Replaced by NMPRC

By: Operation of Law

Amended Advice Notice No 624

/s/ Mark Fenton

Mark Fenton

Executive Director, Regulatory Policy & Case Management

GCG#532476



PNM.com
 Make a payment: 844-766-7968, 24/7
 Customer service: 888-342-5766, M-F 7:30AM-6PM

FORM NO. 82

Bill Issued Date **09/18/2022**

| | |
|-----------------------------|----------|
| Amount of Your Last Bill | \$107.97 |
| Payments Received | \$0.00 |
| Balance Before Current Bill | \$107.97 |
| Current Electricity Charges | \$273.41 |



Your Account



Account number: 000000000 - 0000000 - 9
Service address: Residential Customer
 123 Service Address
 Albuquerque, NM 87000-0000

| | |
|--|-----------------|
| Past Due Balance Due by 10/07/2022 | \$107.97 |
| Current Electricity Charges Due by 10/18/2022 | \$273.41 |
| Total Amount Due | \$381.38 |

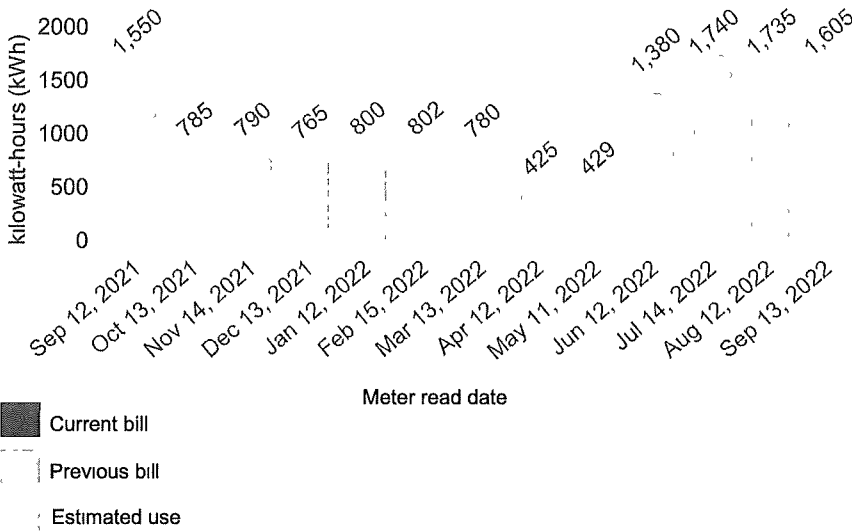
DISCONNECT NOTICE/AVISO DE DESCONEXION

To avoid a disconnect, PNM must receive \$XX XX no later than Month DD, YYYY. PNM must receive your current charges, \$XX XX no later than Month DD, YYYY. Vea la página 2 para obtener información importante



Energy Use History

Find out more about meter readings at PNM.com/example



Energy Use Snapshot

This bill Aug 13 - Sep 12 (30 days)

Usage This Bill
1,605 kWh
 Avg daily use 53.50 kWh
 Avg daily cost \$9.11
 Avg daily temp 81°

Usage Last Month's Bill
 1,735 kWh
 Avg daily temp 81°



414 Silver Ave. SW
 Albuquerque, NM 87102

DISCONNECT NOTICE

Total Amount Due: **\$381.38**

To avoid disconnect, **\$107.97** is due by 10/07/2022
 Current charges of **\$273.41** is due by 10/18/2022

Total enclosed \$ _____

Residential Customer
 123 Mailing Address
 Albuquerque, NM 87000-0000



PNM
 PO Box 27900
 Albuquerque, NM 87125-7900

Account # 000000000 - 0000000 - 9





Message Center

*** 15-Day DISCONNECT Notice for Services ***

To avoid disconnection we must receive your past due balance of \$59.53 no later than Month DD, YYYY, or payment arrangements must be made. Please see the enclosed notice for more information. If the past due balance on your account has been paid, please disregard this notice. Your service will not be disconnected from Month DD, YYYY, through Month DD, YYYY, if you meet the qualifications of the Low Income Home Energy Assistance Program (LIHEAP) and have no past due amounts, or you remain current on any settlement or installment agreement for amounts due as of Month DD, YYYY. For information call New Mexico Human Services Department at 1-800-283-4465, or the tribal or pueblo entity that administers a tribe's or pueblo's LIHEAP.

*** Aviso de desconexión de servicios en 15 días ***

Para evitar desconexión, debemos recibir la cantidad atrasada de \$59.53 para el Mes DD, YYYY, o debe hacer arreglos de pago. Lea por favor la nota incluida para más información. Si usted ya pagó el saldo atrasado de su cuenta, por favor ignore este aviso. Su servicio no será desconectado del DD de Mes de YYYY al DD de Mes de YYYY, si usted califica para el programa de Asistencia de Energía Residencial para Personas de Bajos Recursos (LIHEAP), y si no tiene pagos pendientes o si está al corriente respecto a cualquier arreglo o contrato de pagos programados para montos vencidos a partir del DD de Mes de YYYY. Para más información comuníquese al Departamento de Servicios Humanos de Nuevo México al 1-800-283-4465 o a la Tribu o Entidad del Pueblo quien administra el programa de "LIHEAP".



In 2021, 20% of the energy PNM supplied was generated by renewable resources, like solar and wind

Ways to Pay Your PNM Bill



Free Paperless Bill Save paper & reduce clutter. Sign up at PNM.com/paperless. Then you can choose how you would like to pay.



Free Online Click-to-Pay Pay from your checking, savings or money market account. Sign up at PNM.com/pay.



Free Automatic Payment Recurring payments from your checking or savings account. Sign up for Automatic Payment at PNM.com/pay.



Online Banking Pay your PNM bill online at your bank's website. Visit your bank website for more information.



Pay in person Visit dozens of participating Western Union offices. \$1.00 fee applies. See PNM.com/wu for current locations.



Pay by Credit, Debit Card or Electronic Check Make one-time payments with Visa, MasterCard & Discover online at PNM.com/pay or by calling 844-766-7968. A \$2.00 processing fee applies. PNM does not receive a portion of this fee.



Scan to pay. Scan the QR code to make a one-time payment.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check. When we make an EFT, funds may be withdrawn from your account the same day we receive your payment, and your check will not be returned to you from your financial institution.

Visit PNM.com/paybill for more information on these and other bill options available to you.



Billing Details

Breakdown of Current Charges of \$273.41

Base Charges
\$181.44

Fuel Cost
Adjustment
\$41.91

Riders
\$22.81

Taxes
\$19.96

| Residential Rate 1A | Use (kWh) | \$ per kWh | Percentage | Amount |
|-----------------------------------|-----------|---------------|------------|-----------------|
| Base Charges | | | | |
| Customer Charge | | | | \$7.11 |
| Use type | | | | |
| <i>Summer</i> | | | | |
| Block 1 | 90.000 | x \$0.0779432 | | \$7.01 |
| Block 2 | 90.000 | x \$0.1240339 | | \$11.01 |
| Block 3 | 141.000 | x \$0.1495326 | | \$21.08 |
| Fuel Cost Adjustment | | | | |
| Non-Renewable 79.7% of kWh | 330.755 | x \$0.0350096 | | \$11.58 |
| Renewable 20.3% of kWh | 84.245 | x \$0.0000000 | | \$0.00 |
| Riders | | | | |
| Renewable Energy Rider | 1,605.000 | x \$0.0084816 | | \$13.85 |
| Cost-Effective Energy Saving Prog | | | 3.799% | \$8.96 |
| Taxes | | | | |
| City/County Franchise Fee | | | 3.000% | \$0.00 |
| State | | | 5.125% | \$12.99 |
| County | | | 1.1875% | \$3.01 |
| City | | | 1.5625% | \$3.96 |
| Current Electricity Charges | | | | \$273.41 |
| Past Due Balance | | | | \$107.97 |
| Total Amount Due | | | | \$381.38 |

| Meter Reading Details | |
|------------------------------|------------------------|
| Meter number | 0000000 |
| Read date | M/D/Y (XX days billed) |
| Meter read type | Estimated |
| Current read | 30441 |
| Previous read | - 28836 |
| Meter constant | x 1.000 |
| Total kWh | 1,605.000 |