



FOR IMMEDIATE RELEASE: March 31, 2025

Media Contact: Eric Chavez, 505-967-7624, Eric.Chavez2@pnm.com

Extreme weather could cause power outages, increase fire danger

(Albuquerque, NM) – PNM is closely monitoring extreme wind and weather in New Mexico for Tuesday, April 1, which could increase the chance of weather-related outages.

Strong winds could cause power outages throughout PNM's service area. Customers, especially those who rely on electricity for medical equipment, should prepare for the possibility of extended power outages. We continue to monitor weather, and crews are prepared to respond to outages.

System Sensitivity Controls Enabled

With elevated fire risk in areas around New Mexico, PNM may, based upon current conditions, set its system to be more sensitive to any contact between its powerlines and tree branches or other debris. In this case, devices on the system would automatically de-energize lines when contact occurs and remain de-energized until a PNM crew is able to inspect the line for damage and makes any needed repairs. As a result, weather-related outages of an extended duration are more likely through Tuesday, April 1, when the wind event is expected to peak.

All PNM customers are reminded to prepare for possible weather-related outages by taking a few steps ahead of the weather:

Stay informed.

PNM is asking our customers to update their contact information with us so that we can provide notifications if a Public Safety Power Shutoff is planned. Update contact information at [PNM.com/login](https://www.pnm.com/login) or by calling us at 888-DIAL-PNM.

Stay safe.

Stay away from downed power lines. If you see a downed power line, do not touch it or anything in contact with it. Call 911 and PNM immediately at 888-DIAL-PNM. Always consider a power line energized and dangerous.

The American Red Cross advises customers prepare a power outage kit including water, food, flashlights, and medications. For more tips from the American Red Cross visit <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/power-outage.html>

If someone in your home relies on electric-powered medical equipment, have a backup power source and enroll in PNM's LifeWatch program for notifications at [PNM.com/LifeWatch](https://www.pnm.com/LifeWatch).

Report an outage.

PNM may not be aware of an outage in your area unless you report it by texting #REG to 78766 and then #OUT to 78766, by going online at [PNM.com/outage](https://www.pnm.com/outage), or by calling us at 888-DIAL-PNM.

Sign up for Outage Alerts by texting #REG to 78766 and then #ALERT to 78766, from a number associated with your PNM account.

For outage updates, visit [PNM.com/outagemap](https://www.pnm.com/outagemap).

For more information on wildfire safety, visit [PNM.com/Wildfire-Safety](https://www.pnm.com/Wildfire-Safety).

###

About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit [PNM.com](https://www.pnm.com) for more information.