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Extreme Wind and Forecasted Weather Throughout the Week

(Albuquerque, NM) – PNM is preparing for severe weather forecasted for many parts of our service areas including high wind speeds and low relative humidity. High wind gusts are anticipated throughout the remainder of the week, peaking on Thursday, April 17, which could increase the risk of power outages due to broken tree limbs or other wind damage.

We are encouraging all customers to prepare for potential power disruptions by taking a few steps ahead of the weather:

- Stay informed. Customers should sign up for outage alerts by texting #REG to 78766 from a phone number associated with their account. Then text #ALERT to 78766.
- Stay safe. Customers should stay away from downed power lines. If you see a downed power line, do not touch it or anything in contact with it. Call 911 and PNM immediately at 888-DIAL-PNM. Always consider a power line energized and dangerous.
- Stay prepared. The American Red Cross advises customers prepare a power outage kit including water, food, flashlights, and medications. For more tips from the American Red Cross visit <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/power-outage.html>
- Report an outage. PNM may not be aware of an outage in your area unless your report it by: texting #REG to 78766 and then #OUT to 78766, going online at [PNM.com/outage](https://www.pnm.com/outage), or calling us at 888-DIAL-PNM.

PNM continuously monitors the weather by leveraging multiple weather forecasts and data to determine the best course of action to protect public safety. High winds, low relative humidity and dry ground conditions are key factors in our wildfire risk models. We update these models regularly and adjust operations to reduce wildfire risk.

To protect customers and communities, PNM is changing system settings on parts of its system where there is an elevated wildfire risk in response to Red Flag Warnings issued by the National Weather Service. The enhanced system settings mean an increased chance of extended, weather-related outages **tomorrow through Thursday, April 17**, while the Red Flag Warnings are in effect. These settings cause lines to automatically de-energize when strong winds cause debris, trees, or wildlife to contact lines, reducing the chance of igniting a fire.

The enhanced system settings will be in effect today through Thursday in the following areas:

- Las Vegas
- Sandia Mountains
- Santa Fe

PNM is also evaluating a possible Public Safety Power Shutoff (PSPS) in Las Vegas, Santa Fe, and the Sandia Mountains as early as Thursday afternoon, April 17, to protect public safety. As weather conditions can change quickly, PNM has not made the decision to implement a PSPS at this time.

PNM will provide an update on Wednesday, April 16.

For more information on wildfire safety, visit [PNM.com/Wildfire-Safety](https://www.pnm.com/Wildfire-Safety).

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About PNM

PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit [PNM.com](https://www.pnm.com) for more information.