

PNM NEWS RELEASE



Powering New Mexico
Together.



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Winter Weather and Wind Advisory: Electrical Safety Tips

(Albuquerque, NM) – Wind gusts over 50 mph are in the Albuquerque metro area forecast Tuesday into Wednesday, which could increase the risk of power outages due to broken tree limbs and other wind damage. PNM encourages customers to prepare for potential disruptions by taking a few steps ahead of the weather:

1. Stay in the know:

- **Sign up for PNM outage alerts**
 - o **Text #ALERT** to 78766.
 - o **Online** at PNM.com. Login to your account and click Sign Up for Outage Alerts.
 - o **Live Chat** at PNM.com.
 - o **Call 888-DIAL-PNM (888-342-5766)** Monday to Friday from 7:30 a.m. to 6:00 p.m.
- **Charge your phone** before the strongest winds arrive in case you lose power.

2. Stay safe:

- **Stay away from downed power lines.** If you see a downed power line, do not touch it or anything in contact with it. Call 911 and PNM immediately at 888-DIAL-PNM. Never try to remove a broken tree limb or branch that has come into contact with a power line.
- **Always consider a power line energized and dangerous. Call PNM at 888-DIAL-PNM.**
- **Secure outdoor items.** Secure any temporary structures in your backyard or business, including backyard furniture, tents, trampolines, as well as patio equipment and covers used in commercial settings. Trash cans and items from balconies can also create hazards under high winds that could be blown into nearby power lines.
- **Build or restock your emergency preparedness kit,** including food, water, a flashlight, batteries, back up phone charger, cash and first aid supplies.

3. Report an outage:

- **Help PNM restore power faster.** PNM may not be aware of an outage in your area unless your report it:
 - o **Text #OUT** to 78766.
 - o **Online** at PNM.com/outage.
 - o **Call 888-DIAL-PNM.**

For up to the minute outage information, please visit our outage map at [PNM.com/outagemap](https://www.pnm.com/outagemap).

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About PNM PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit [PNM.com](https://www.pnm.com) for more information.