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## **Simplify your life: Opt for paperless billing and reduce clutter**

(Albuquerque, NM) –For customers whose New Year’s resolutions include simplifying life, PNM can help with paperless billing. By signing up for paperless billing, PNM customers can easily store and retrieve their billing history without the clutter of physical papers. Customers will gain the added convenience of accessing bills anytime, anywhere, from email or online account.

### **Sign up for paperless billing:**

PNM customers can sign up for paperless billing at [PNM.com/paperless](https://www.pnm.com/paperless).

### **Sign up for a reminder:**

PNM can send bill reminders by email, text or with an automated phone call two business days before the bill is due. To receive payment reminders, PNM customers can login to their account and visit the **Account Summary** page, then scroll to the **Payment Reminders** section and sign up to choose how they’d like to be reminded.

### **PNM offers many options to help customers with their bill:**

- Budget billing
  - o Provides a predictable bill to help manage budgets by balancing seasonal highs and lows throughout the year.
- Payment plans
  - o PNM offers a payment extension, which extends the due date on bills.
- Good Neighbor Fund
  - o An emergency fund that helps low-income customers in our service area with energy assistance when they are at risk of being disconnected.
- Energy Efficiency programs
  - o Provides rebates, discounts and tips to save money and energy.

More information on these programs can be found at [PNM.com/help](https://www.pnm.com/help).

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**About PNM** PNM is the largest electricity provider in New Mexico serving nearly 550,000 customers. PNM is committed to transitioning its electricity to 100% carbon free while ensuring a reliable and resilient power system. Visit [PNM.com](https://www.pnm.com) for more information.